

California Public Utilities Commission  
Consumer Service and Information Division

**Water Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**January 2017**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **January 2017**, broken down by the type of the contact (i.e. Category).

**Table 1 - Water Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTC85	Agate Bay Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTB206	Alisal Water Corporation	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTA210, SWR210	California American Water Company	5	1	6	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	1	-	1	9
WTA60	California Water Service Company	11	-	11	-	1	1	-	-	-	-	-	-	1	-	1	4	-	4	-	-	-	17
WTC176	Cold Springs Water Company, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA133	Golden State Water Company	4	3	7	2	-	2	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	12
WTD118	Kenwood Village Water Company	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1
WTA346	Liberty Utilities (Apple Valley Ranchos Water) Corp.	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTA314	Liberty Utilities (Park Water) Corp.	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTD390	Live Oak Springs Water & Power Co.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA168	San Jose Water Company	5	-	5	2	1	3	-	2	2	-	-	-	1	-	1	-	-	-	-	-	-	11
WTC338	Southern California Edison Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA339	Suburban Water Systems	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	3
WTC96	Tahoe Park Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
<b>Total</b>		30	8	38	6	4	10	-	2	2	-	-	-	3	-	3	8	1	9	2	-	2	64